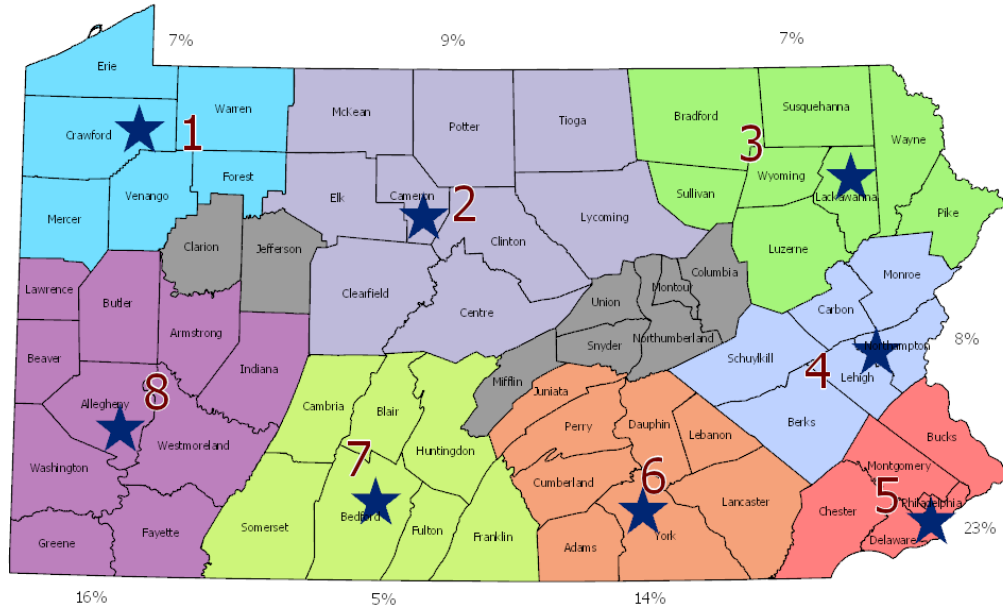


## SUMMARY OF STAKEHOLDER RESPONSES

### Preliminary Results

- The majority [23%] of stakeholder responses were from Region 5 (Philadelphia, Bucks, Chester, Delaware, and Montgomery Counties). Region 8 [17%] and Region 6 [14%] were 2<sup>nd</sup> and 3<sup>rd</sup>. 8% were unspecified or outside of Pennsylvania. See map and summary table below for responses by region.



	Region	Frequency	Percent
Valid	1 Northwest	40	6.8
	2 Northcentral	51	8.7
	3 Northeast	40	6.8
	4 East	45	7.7
	5 Southeast_Philadelphia	134	22.8
	6 Southeast	81	13.8
	7 Southwest	32	5.4
	8 Southwest_Pittsburgh	95	16.2
	More than Two Regions	11	1.9
	Other Regional Combination	11	1.9
	Unspecified	48	8.2
	Total		588

## Demographic Information

### Stakeholder Survey Respondents

- 41% of respondents live/work in smaller city and suburban regions, followed by larger cities and urban regions (28%), or rural regions (15%).
- 47% of respondents work/volunteer for a non-profit (38%) or government affiliated (9%) victim services provider (VSP), followed by a criminal/juvenile justice agency (20.4%), a private, nonprofit organization or program not affiliated with a VSP (10.5%), another government agency (9%), a social service organization not affiliated with a VSP (6%), other (2%), hospital/medical service provider (2%), court system (2%), advocacy (1%), or behavioral health (1%).
- 91% of respondents did not specify their employer. 3% of respondents reported working for MHMR, CYS (1%), Human Services (1%), Aging (1%), or other (1%). Less than 1% of respondents reported working for Housing, DCED/HUD, or preferred not to answer.
- 58% of respondents reported that their job involves working directly with victims/survivors of crime. An additional 29% reported *occasionally* working with victims/survivors of crime. 13% reported not working with victims/survivors of crime.
- 39% of respondents reported that they come into contact with victims/survivors of crime on a daily basis, followed by those who come into contact with victims/survivors of crime a few times per year (16%), a few times per week (13%), a few times per month (13%), weekly (6%), no direct contact (6%), and monthly (4%).
- 28% of respondents reported that they have been working with victims/survivors of crime for 20 or more years, followed by those who have been working with victims/survivors of crime for 1-5 years (23%), 11-15 years (18%), 6-10 years (16%), 16-19 years (9%), and less than a year (5%).
- The median number of people working for a respondent's organization is 20, with a median estimated yearly budget of \$250,000.
- 33% of respondents indicated that their organization has received pass-through funding from a government entity within the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.
- 15% of respondents indicated that their organization has received pass-through funding from a coalition in the past three years, and among those receiving this funding, it makes up a median of 38% of organizational budgets.
- 53% of respondents indicated that their organization received PCCD/OVS grant funding in the past three years, and among those receiving this funding, it makes up a median of 35% of organizational budgets.
- 24% of respondents indicated that their organization has received direct grant(s) from a federal agency in the past three years, and among those receiving this funding, it makes up a median of 20% of organizational budgets.

- 42% of respondents indicated that their organization has received local/community funding in the past three years, and among those receiving this funding, it makes up a median of 15% of organizational budgets.
- 34% of respondents indicated that their organization has received private funding in the past three years, and among those receiving this funding, it makes up a median of 10% of organizational budgets.
- 49% of respondents indicated that their organization received state funding in the past three years, and among those receiving this funding, it makes up a median of 40% of organizational budgets.

## **Summary of Responses Related to Service Barriers, Needs, and Underserved Victimization Types and Populations**

- Top five (based on a 1-5 scale rating) **most significant barriers to accessing services** are:
  - Substance abuse additions (M=3.28)
  - Ashamed/Embarrassed about victimization (M=3.28)
  - Caretaker was/is offender (M=3.24)
  - Fear of losing housing (M=3.13)
  - No childcare available (M=3.10)
- Top five **greatest needs** based on “available but does not meet need” or “not available but needed” responses are:
  - Long-Term Housing [83%]
  - Transportation [79%]
  - Emergency Financial Assistance [78%]
  - Relocation Services [73%]
  - In-Home Personal Care [70%]
- Top five **unserved/underserved** populations by **victimization type** based on “underserved” and “unserved” responses are:
  - Harassment/Bullying [55%]
  - Human Trafficking (Sex/Labor) [55%]
  - Stalking [43%]
  - Physical Assault or Domestic Violence Against and Older Adult/Elderly [41%]
  - Identity Theft/Financial Abuse/Scam [39%]
- Top five **unserved/underserved** populations by **population type** based on “underserved” and “unserved” responses are:
  - Homeless [61%]
  - Non-native Speakers [58%]
  - LGBTQ [56%]
  - Immigrant/Refugees [55%]
  - Hispanic or Latino (Sex/Labor) [48%]

## Summary of Responses Related to Services Meeting Needs and Adequately Served Victimization Types and Populations

- Top five **currently met needs** based on “available and meets need” or “not needed” responses are:
  - Crisis Hotline [76%]
  - Assistance with VCAP [72%]
  - Child Advocacy Center Services [70%]
  - Medical Exam for Sexual Assault [67%]
  - Notices about status of hearing or location of offender [67%]
- Top five **adequately served** populations by **victimization type** based on “not applicable in area” and “adequately served” responses are:
  - Arson [78%]
  - Injury by DUI [77%]
  - Homicide/Murder [76%]
  - Robbery [76%]
  - Burglary [76%]
- Top five **adequately served** populations by **population type** based on “not applicable in area” and “adequately served” responses are:
  - White [77%]
  - Individuals with Intellectual/Emotional Disabilities [76%]
  - American Indian or Alaska Native [74%]
  - Native Hawaiian or Pacific Islander [72%]
  - Adults (age 26-64) [76%]

## Summary of Responses Related to Stakeholder Training and Infrastructure/Support Needs

- Top five (based on a 1-5 scale rating) **stakeholder training needs** are:
  - Topic-specific training (e.g. human trafficking, stalking, dating violence, etc.) (M=2.66)
  - Trauma-informed/Sensitive Services and Support (M=2.58)
  - Advanced Victim Advocate Training (M=2.47)
  - Comprehensive information about victims’ services and other programs available locally and statewide (M=2.47)
  - Pennsylvania Laws (Victims’ Rights, DV, SA, etc.) (M=2.45)
- Top five (based on a 1-5 scale rating) **infrastructure/support needs** are:
  - Increased pay and benefits for staff (M=3.31)
  - Shelter maintenance and repair (M=3.21)
  - Access to telemedicine (M=3.08)
  - Technology to assist with language barriers (M=2.81)
  - Security systems (M=2.73)