



## Medical Expenses and The Victims Compensation Assistance Program

### Eligible Medical Expenses Include the Following:

- Hospital bills
- Doctor expenses
- Eye doctor bills
- Ambulance charges
- Dental expenses
- Physical therapy visits
- Medical supplies and equipment needed, stolen or damaged as a result of the crime (prosthetic devices, walkers, canes, wheelchairs, hearing aids, eyeglasses, dental devices, etc.). Some supplies/equipment have monetary limits.
- Prescriptions and over the counter medications
- Alternative or holistic treatment may be considered, such as hypnotherapy, acupuncture, massage therapy, yoga/Pilates, aromatherapy, Reiki, herbal supplements, therapeutic horsemanship, etc.

If you have any questions regarding eligibility or additional services, please contact VCAP.

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The Commonwealth's Victims Compensation Assistance Program (VCAP) is committed to helping victims and their families ease the financial burden crime imposes upon them. An individual, who as a result of a crime, suffers from a physical or mental injury may be reimbursed for expenses incurred for medical care and treatment. A maximum payment of \$35,000 per victim can be reimbursed for medical expenses related to the crime.

### To be considered for reimbursement of medical expenses, the following will need to be provided:

- Bills in the name of the victim/claimant. Include the name and address of the provider, the date of service, the type of service provided, and the amount charged for each service.
- If payments have been made to the provider, submit receipts to verify these payments.
- If expenses were covered by medical insurance, documentation from the insurance company must be submitted showing what insurance covered and any remaining balance.

\*\*VCAP may need to verify the bills with the provider either over the phone or by mail.

### The payment process:

- All required documentation must be received before any payments can be processed. The quicker VCAP receives the requested information, the sooner any payments can be made by VCAP.
- If payment is owed to the provider, VCAP will send payment directly to the provider. Payments to a medical provider are paid at 65% and must be accepted as payment in full. Payments owed to the medical provider are released from the PA Department of Treasury within 2-4 weeks of being approved.
- If payment has been made by the victim/claimant, payment will be sent to the victim/claimant. Payments owed to the victim/claimant that total \$5,000.00 or less are released within 2 business days of being approved. Any remaining portion above \$5,000.00 is released from the PA Department of Treasury within 2-4 weeks of being approved.