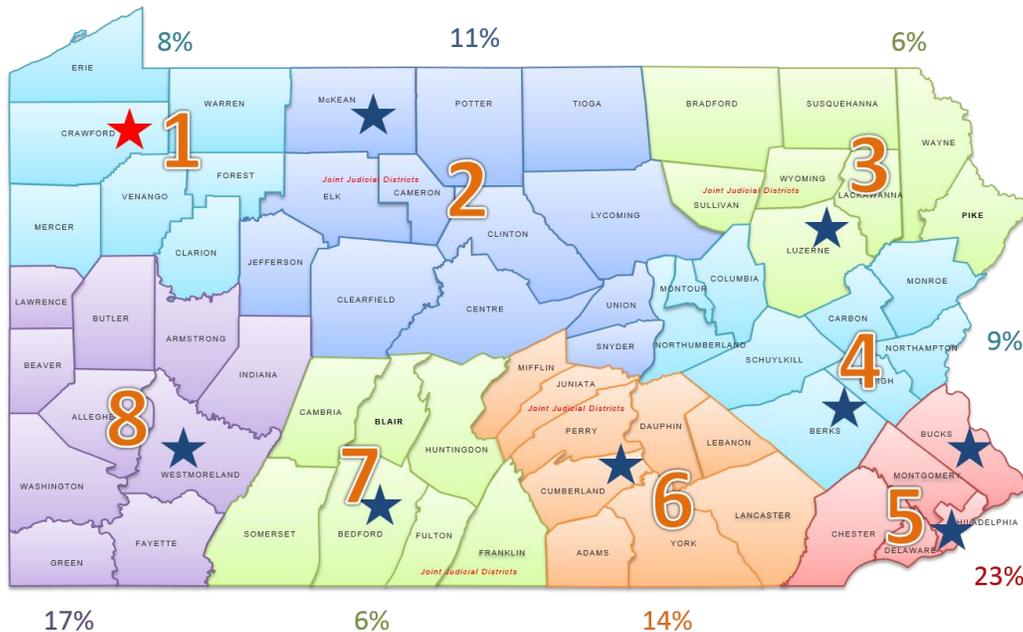


**STATEWIDE
SUMMARY OF STAKEHOLDER RESPONSES
Preliminary Results**

April 2018

- Majority [23%] of stakeholder responses from Region 5 (Philadelphia, Bucks, Chester, Delaware, and Montgomery Counties) Region 8 [17%] and Region 6 [14%] were 2nd and 3rd. 7% were unspecified or outside of Pennsylvania. See map below for responses by region.



- Majority of responses [41%] came from primarily smaller city and suburban areas. Larger cities represented 28% of respondents and primarily rural areas represented 15%.
- About 47% of respondents represented victim service providers. Criminal/Juvenile Justice agencies represented almost 21% and organizations not affiliated with victims' services represented almost 17%.
- Majority of respondents [58%] work directly with victims on a daily/weekly basis.
- Top five greatest needs based on "available but does not meet need" or "not available but needed" responses are:
 - Long-Term Housing [83%]
 - Transportation [79%]
 - Emergency Financial Assistance [78%]
 - Relocation Services [73%]
 - In-Home Personal Care [70%]
- Top five currently met needs based on "available and meets need" or "not needed" responses are:
 - Crisis Hotline [76%]
 - Assistance with VCAP [72%]
 - Child Advocacy Center Services [70%]
 - Medical Exam for Sexual Assault [67%]
 - Notification of Court Hearings and Events [67%]
- Top five unserved/underserved populations by victimization type based on "underserved" and "unserved" responses are:

- Harassment/Bullying [55%]
- Human Trafficking (Sex/Labor) [55%]
- Stalking [43%]
- Physical Assault or Domestic Violence Against and Older Adult/Elderly [41%]
- Identity Theft/Financial Abuse/Scam [39%]
- Top five adequately served populations by victimization type based on “not applicable in area” and “adequately served” responses are:
 - Arson [78%]
 - Injury by DUI [77%]
 - Homicide/Murder [76%]
 - Robbery [76%]
 - Burglary [76%]
- Top five unserved/underserved populations by population type based on “underserved” and “unserved” responses are:
 - Homeless [61%]
 - Non-native Speakers [58%]
 - LGBTQ [56%]
 - Immigrant/Refugees [55%]
 - Hispanic or Latino (Sex/Labor) [48%]
- Top five adequately served populations by population type based on “not applicable in area” and “adequately served” responses are:
 - White [77%]
 - Individuals with Intellectual/Emotional Disabilities [76%]
 - American Indian or Alaska Native [74%]
 - Native Hawaiian or Pacific Islander [72%]
 - Adults (age 26-64) [76%]
- Top five (based on a 1-5 scale rating) most significant barriers to accessing services are:
 - Substance abuse additions [3.28]
 - Ashamed/Embarrassed about victimization [3.28]
 - Caretaker was/is offender [3.24]
 - Fear of losing housing [3.13]
 - No childcare available [3.10]
- Top five (based on a 1-5 scale rating) stakeholder training are:
 - Topic-specific training (e.g. human trafficking, stalking, dating violence, etc.) [2.66]
 - Trauma-informed/Sensitive Services and Support [2.58]
 - Advanced Victim Advocate Training [2.47]
 - Comprehensive information about victims’ services and other programs available locally and statewide [2.47]
 - Pennsylvania Laws (Victims’ Rights, DV, SA, etc.) [2.45]
- Top five (based on a 1-5 scale rating) infrastructure/support needs are:
 - Increased pay and benefits for staff [3.31]
 - Shelter maintenance and repair [3.21]
 - Access to telemedicine [3.08]
 - Technology to assist with language barriers (build-in translators for online communication) [2.81]
 - Security systems [2.73]