STATEWIDE
SUMMARY OF STAKEHOLDER RESPONSES
Preliminary Results
April 2018

Majority [23%] of stakeholder responses from Region 5 (Philadelphia, Bucks, Chester, Delaware, and Montgomery Counties) Region 8 [17%] and Region 6 [14%] were 2nd and 3rd. 7% were unspecified or outside of Pennsylvania. See map below for responses by region.

Majority of responses [41%] came from primarily smaller city and suburban areas. Larger cities represented 28% of respondents and primarily rural areas represented 15%.

About 47% of respondents represented victim service providers. Criminal/Juvenile Justice agencies represented almost 21% and organizations not affiliated with victims’ services represented almost 17%.

Majority of respondents [58%] work directly with victims on a daily/weekly basis.

Top five greatest needs based on “available but does not meet need” or “not available but needed” responses are:
  o Long-Term Housing [83%]
  o Transportation [79%]
  o Emergency Financial Assistance [78%]
  o Relocation Services [73%]
  o In-Home Personal Care [70%]

Top five currently met needs based on “available and meets need” or “not needed” responses are:
  o Crisis Hotline [76%]
  o Assistance with VCAP [72%]
  o Child Advocacy Center Services [70%]
  o Medical Exam for Sexual Assault [67%]
  o Notification of Court Hearings and Events [67%]

Top five unserved/underserved populations by victimization type based on “underserved” and “unserved” responses are:
Top five adequately served populations by victimization type based on “not applicable in area” and “adequately served” responses are:
- Arson [78%]
- Injury by DUI [77%]
- Homicide/Murder (76%)
- Robbery [76%]
- Burglary [76%]

Top five underserved/underserved populations by population type based on “underserved” and “unserved” responses are:
- Homeless [61%]
- Non-native Speakers [58%]
- LGBTQ [56%]
- Immigrant/Refugees [55%]
- Hispanic or Latino (Sex/Labor) [48%]

Top five adequately served populations by population type based on “not applicable in area” and “adequately served” responses are:
- White [77%]
- Individuals with Intellectual/Emotional Disabilities [76%]
- American Indian or Alaska Native [74%]
- Native Hawaiian or Pacific Islander [72%]
- Adults (age 26-64) [76%]

Top five (based on a 1-5 scale rating) most significant barriers to accessing services are:
- Substance abuse additions [3.28]
- Ashamed/Embarrassed about victimization [3.28]
- Caretaker was/is offender [3.24]
- Fear of losing housing [3.13]
- No childcare available [3.10]

Top five (based on a 1-5 scale rating) stakeholder training are:
- Topic-specific training (e.g. human trafficking, stalking, dating violence, etc.) [2.66]
- Trauma-informed/Sensitive Services and Support [2.58]
- Advanced Victim Advocate Training [2.47]
- Comprehensive information about victims’ services and other programs available locally and statewide [2.47]
- Pennsylvania Laws (Victims’ Rights, DV, SA, etc.) [2.45]

Top five (based on a 1-5 scale rating) infrastructure/support needs are:
- Increased pay and benefits for staff [3.31]
- Shelter maintenance and repair [3.21]
- Access to telemedicine [3.08]
- Technology to assist with language barriers (build-in translators for online communication) [2.81]
- Security systems [2.73]